

FUNERAL & CEMETERY

Segment Overview



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FUNERAL & CEMETERY SEGMENT OVERVIEW



Funeral

Dedicated to caring for
customers and poised
for growth



Funeral segment overview



BUSINESS FOCUS

High-touch personalized service/retail



BARRIERS TO ENTRY

Moderate, except low in the price-sensitive market



REVENUE RECOGNITION

Generally recognized at time of death



FUTURE OUTLOOK

Revenue growth and high incremental margin growth expected from demographic tailwinds

2021 SNAPSHOT

Consolidated Operations

\$2.3B

Revenues

~500K

Customers Served
(atneed and preneed)

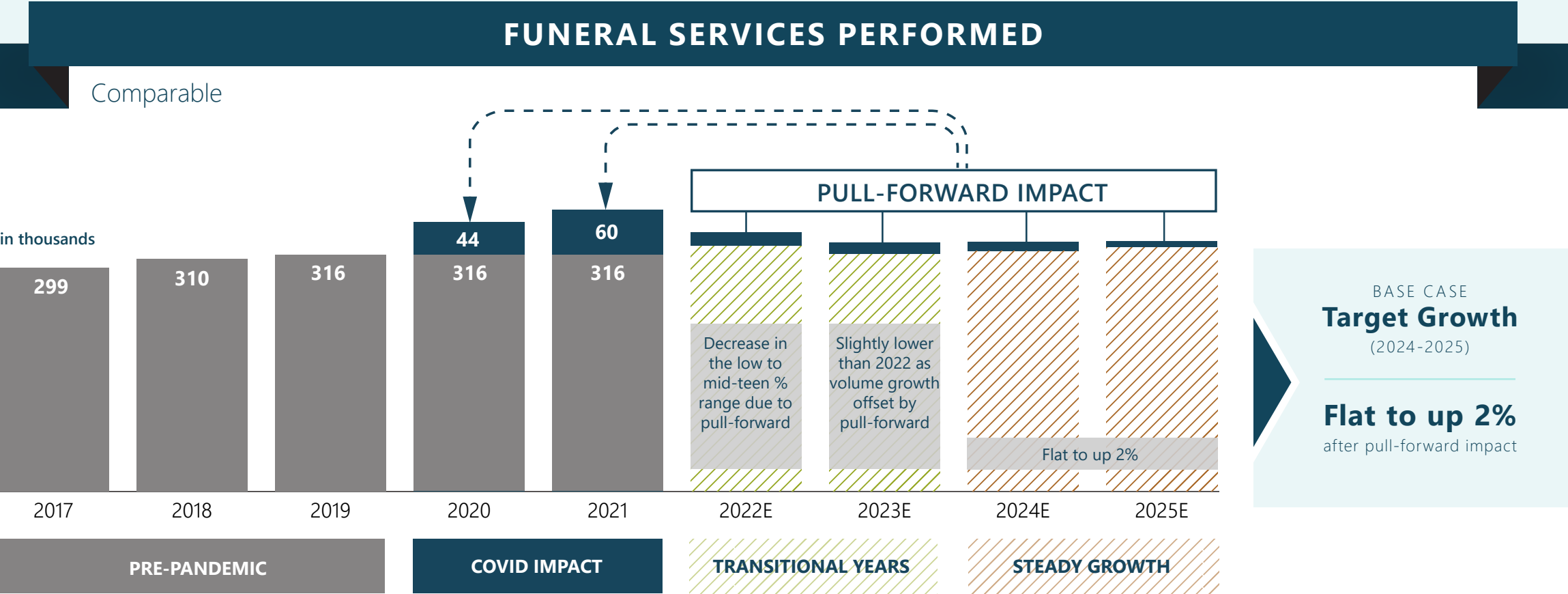
1,471

Funeral Homes

~\$10B

Prenneed Backlog

Volume expected to be flat to up 2% beyond 2023



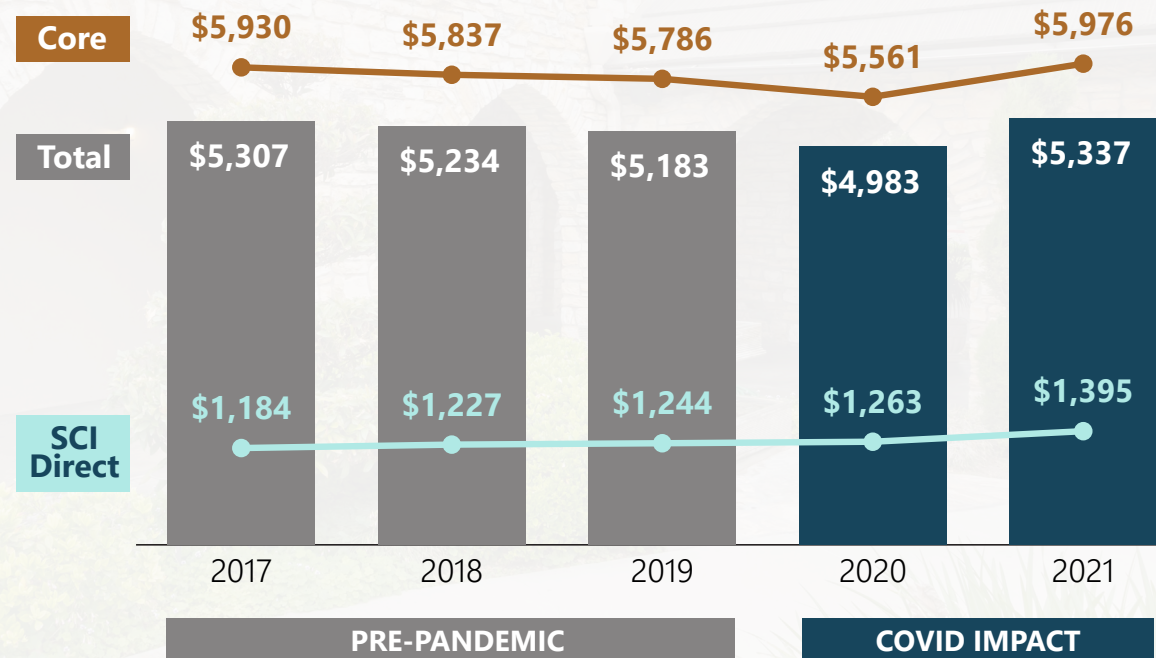
As a result of COVID, some volume has been pulled forward into 2020 and 2021.
We expect the largest portion of this impact to be captured in 2022 and 2023, with a diminishing effect in later years.

We expect continued growth in the sales average

We are confident in our ability to continue to grow the sales average through:

- Inflationary Price Adjustments
- Innovative Products/Services
- Dignity Packages
- Venue Options/Pricing
- Cremation Opportunities
- Preneed Strength

AVERAGE REVENUE PER FUNERAL SERVICE Comparable



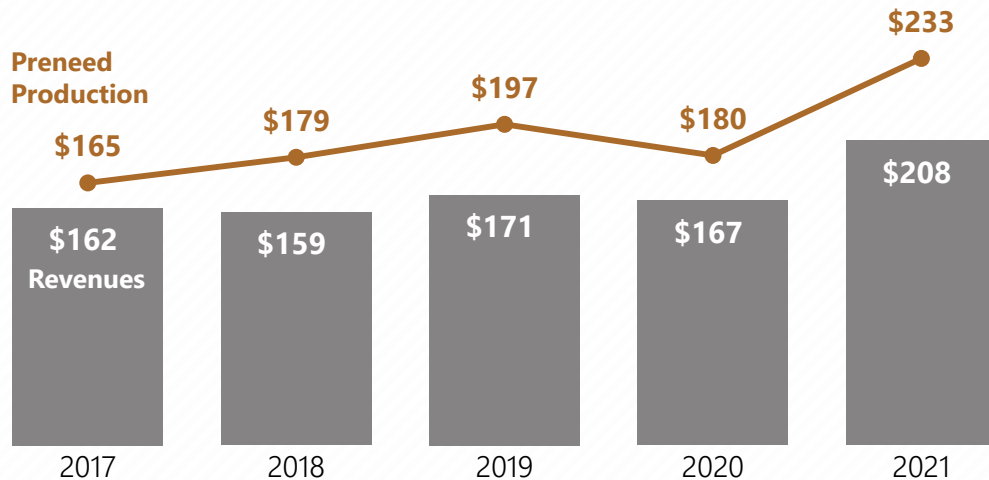
BASE CASE
Target Growth
(2022-2025)

Low single-digit
% range after
cremation mix shift

SCI Direct benefits from expanding market generating double-digit profit growth

SCI DIRECT REVENUES AND PRENEED PRODUCTION Comparable

\$ in millions



BASE CASE
TARGET GROWTH
(2022-2025)

Mid to High Single-Digit % Range

2021 SNAPSHOT

\$37M
Gross Profit

109
Locations

31
States



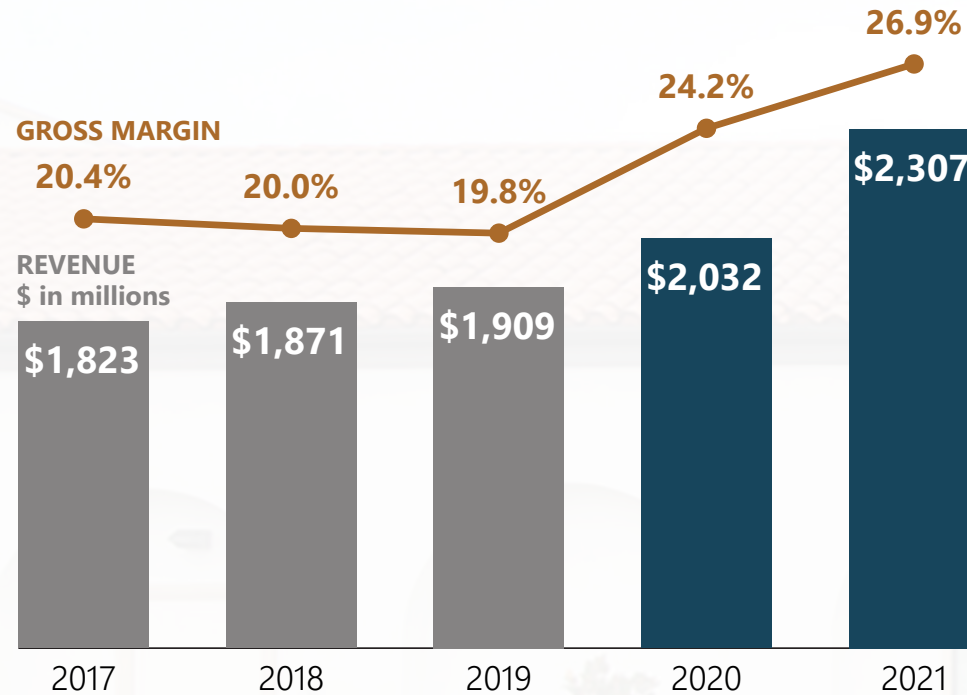
THE OPPORTUNITY

- Asset light preneed model serving the direct cremation consumer
- Incremental channel to capture the price-sensitive consumer
- Simple product offerings and packaged pricing
- Growing volume and average

Moderate funeral revenue growth with stable margins expected beyond 2023

REVENUE AND GROSS MARGIN

Comparable



2022 revenues expected to slightly exceed 2019 levels, but decline low-teen %'s from 2021

2023 revenues expected to be flat to down low single-digit %'s from 2022

Margins in both years expected in high-teen to low-20's range

2022E / 2023E

BASE CASE
Target Growth
(2024-2025)

REVENUES
1%-3%

MARGINS
High-teen to low-20's range

PRE-PANDEMIC

COVID IMPACT

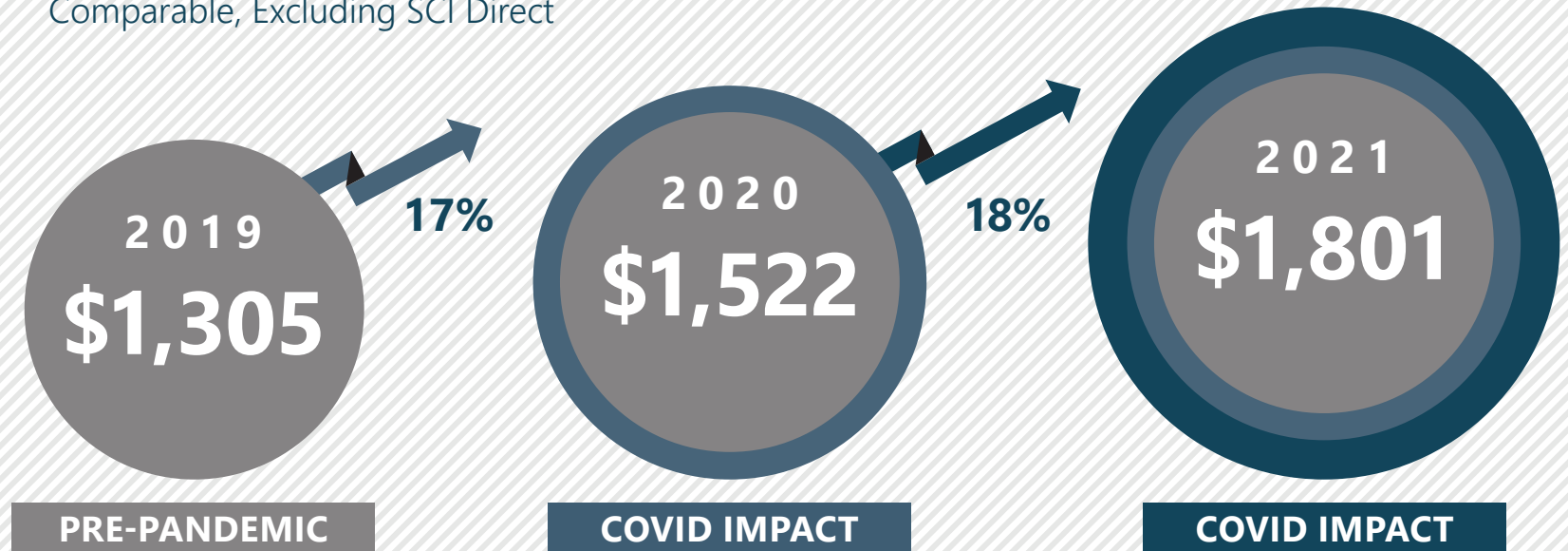
TRANSITIONAL YEARS

Strength of operating leverage proven during the pandemic

SCI has proven we have the capacity to manage increased volumes expected with the Baby Boomer generation as well as the power of incremental margins on higher sales

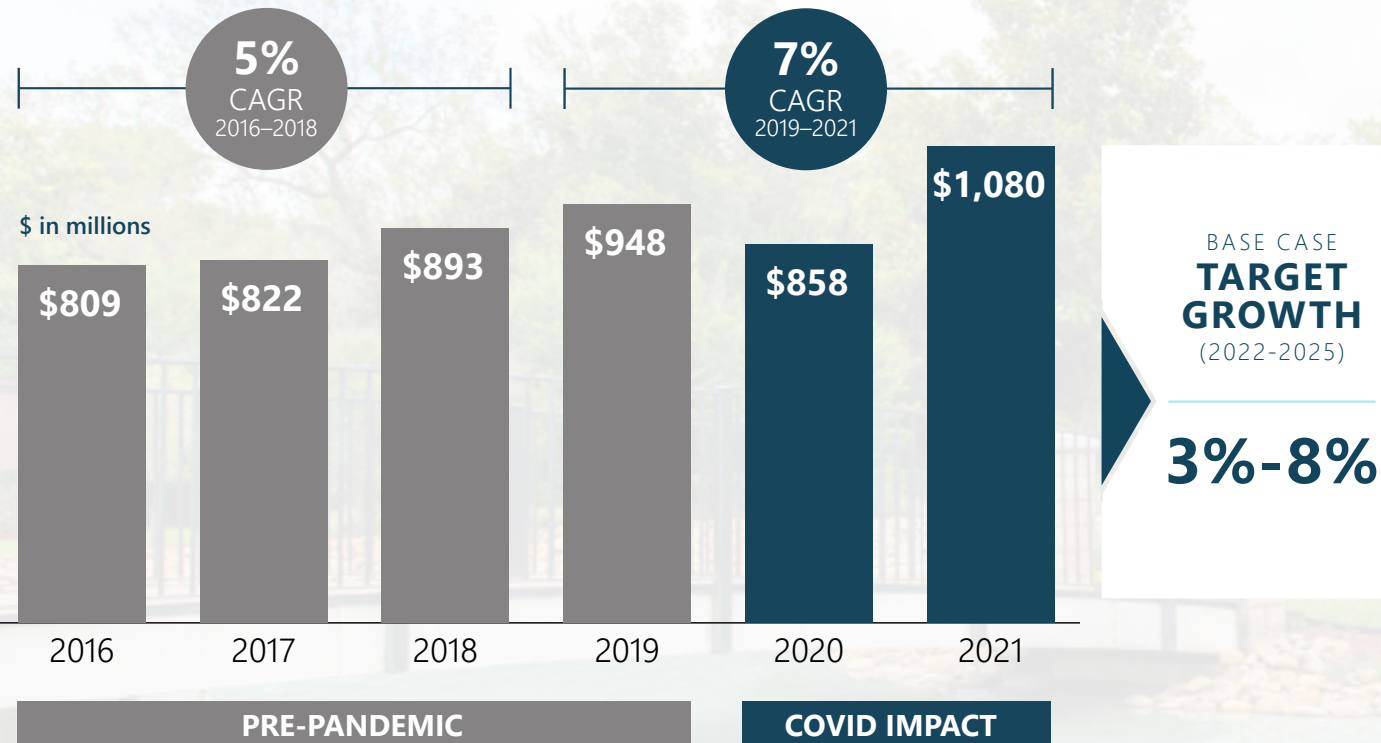
CORE GROSS PROFIT PER FUNERAL SERVICE

Comparable, Excluding SCI Direct



Funeral preneed program supporting future growth

PRENEED FUNERAL SALES PRODUCTION Comparable



DIFFERENTIAL GROWTH OPPORTUNITY

Independents do not have well-structured and scalable preneed programs

OUR PROGRAM IS CASH FLOW NEUTRAL

Insurance commissions and trust retainage covers selling compensation outflows

FUNERAL & CEMETERY SEGMENT OVERVIEW



Cemetery

Our robust preneed sales program and ability to invest in new and unique property set us apart



Cemetery segment overview



BUSINESS FOCUS

Real estate/sales/service



BARRIERS TO ENTRY

High
(Capital/regulatory/permitting)



REVENUE RECOGNITION

Preneed property sales can be
recognized before death



FUTURE OUTLOOK

Continued growth in revenues and
high incremental margins driven by
demographics and robust preneed
sales program

2021 SNAPSHOT

Consolidated Operations

\$1.8B

Revenues

250K

Customers Served
(atneed and preneed)

488

Cemeteries
(61% combos)

\$4B

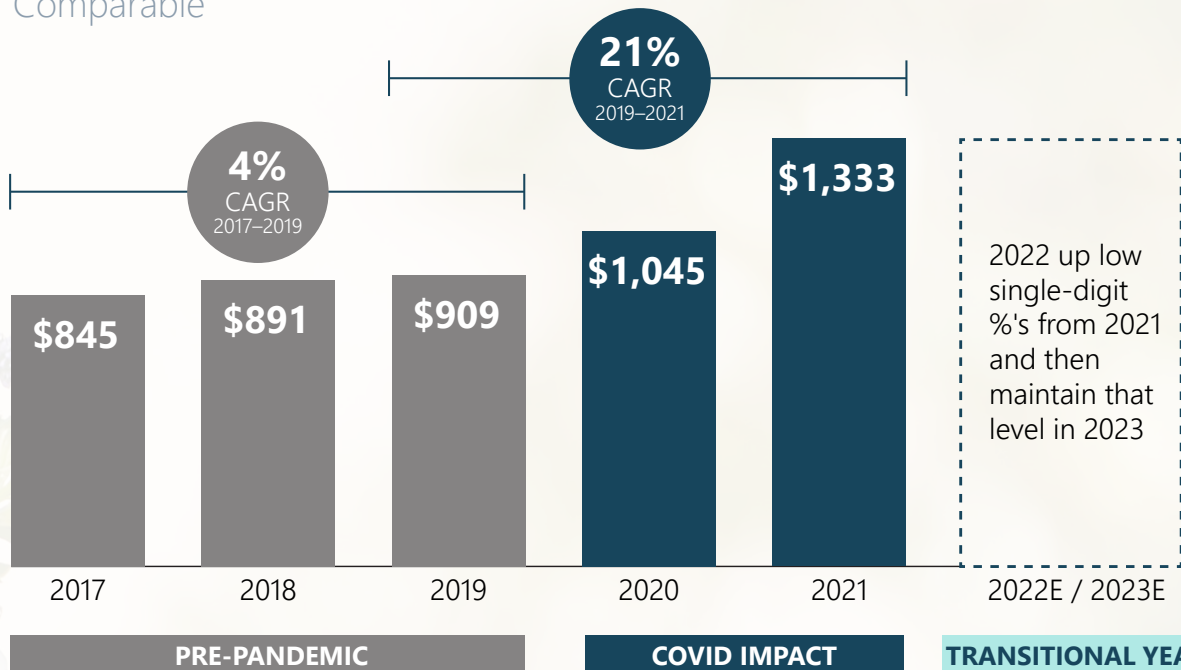
Preneed backlog of
merchandise and services sold

Mid single-digit % growth in preneed sales production expected on higher post-pandemic base

Production growth benefited during the pandemic; not only from higher volumes, but also from sustainable enhanced productivity, which is expected to continue to drive growth on a much higher base

CEMETERY PRENEED SALES PRODUCTION

Comparable



TARGET GROWTH

ON NEW HIGHER BASE (2024-2025)

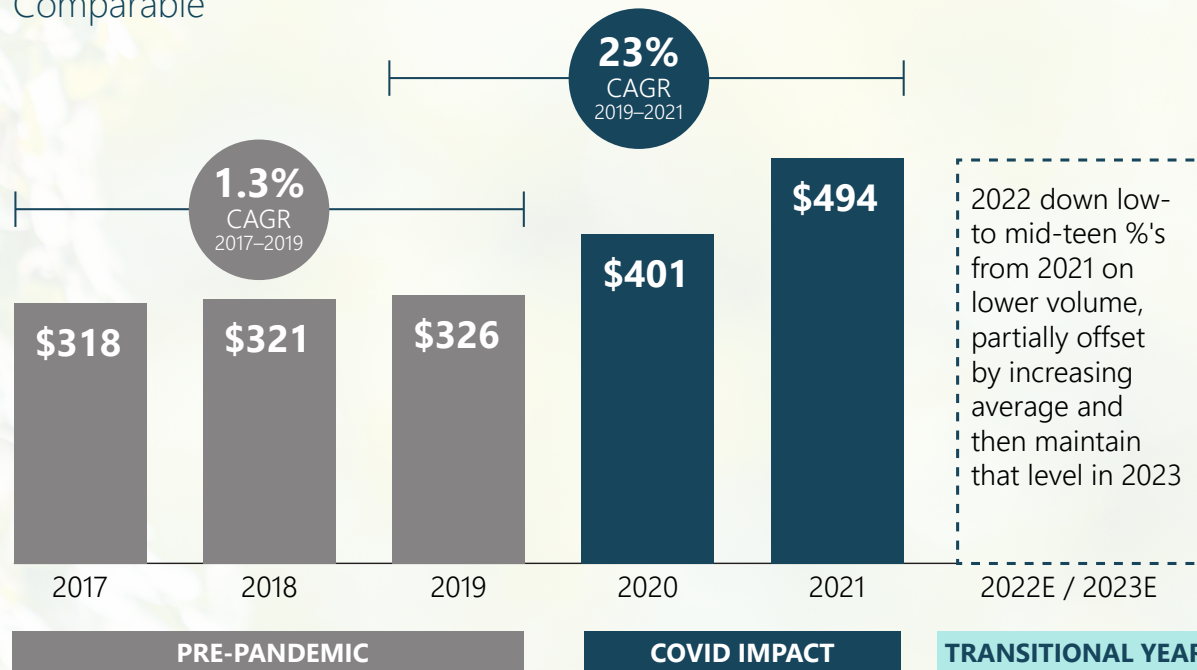
Mid single-digit %

Modest growth in atneed sales production on higher base 2023 and beyond

Strong atneed sales production during pandemic driven by both volume and sales average increases

CEMETERY ATNEED SALES PRODUCTION

Comparable



TARGET GROWTH

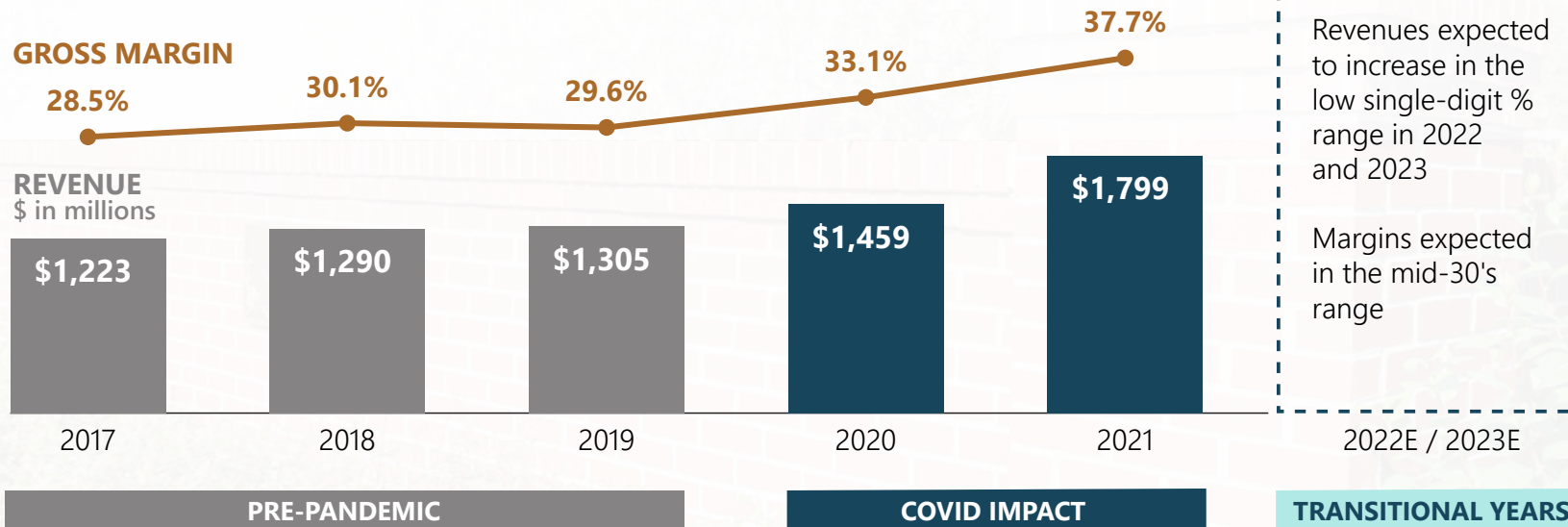
ON NEW HIGHER BASE (2024-2025)

2%-4%

Future cemetery revenue and margin growth expected from sales production strength

REVENUE AND GROSS MARGIN

Comparable



BASE CASE
Target Growth
(2024-2025)

REVENUES
Mid single-digit %
MARGINS
Mid to high 30's
Growing 50-80 bps per year